

**Reflective Measurement Systems Ltd.**

Attn. Joe Turley, CEO  
59A, Rear 59 Terenure Road East, Terenure, Dublin 6  
D06 EF51, Ireland

Wegdekmeter.nl bv  
Maatlat 19b  
1906 BL Limmen  
Postbus 182  
1900 AD Castricum  
T +31 (0) 72 582 34 04  
E [info@wegdekmeter.nl](mailto:info@wegdekmeter.nl)

[www.wegdekmeter.nl](http://www.wegdekmeter.nl)

22<sup>nd</sup> of September 2017

**Our reference:** 17325

**Subject:** Testimonial RetroTek Mobile Retroreflectometer Systems

Dear Mr. Turley, dear Joe,

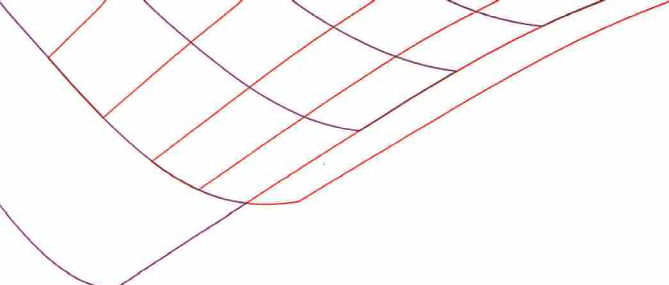
It is our pleasure to give you feedback on the RetroRek and the support. Once the machine is installed on the vehicle, using the device is very easy. An experienced construction company designed and fabricated the frame for our vehicle, prior to the training. RMS supported us very well with the construction drawings.

We have several measuring vehicles with different measuring equipment. It is our experience that the installation and use of this equipment always takes more time and effort than originally intended. We were surprised to see that this was thankfully not the case with the RetroTek machine, it was really a case of plug and play, provided that the preparation (e.g. installing the frame and power connections prior to the training) has been done properly.

We received 2 days of on-site support from Fiachra Kenny, the Applications Engineer. The support was very adequate and RMS is very flexible. The training was on the job and was very effective and went smoothly. The manuals are very easy to understand, the machine is very easy to calibrate and easy to use. After the calibration, we performed some test runs after dark, the machine performed very well and above expectations. The output is easy to understand and easy to process. The clear training instructions made it very easy to operate the machine. The software is easy to operate and it is easy and simple to generate understandable reports.

After surveying, the data is processed in the QuickView software, which allows us to create all kinds of reports. To our satisfaction, various small changes and tweaks to the software were implemented by RMS on our request.

During the first survey works we carried out ourselves, the RMS support team was standing by in Ireland, ready to support us, even though it was after midnight. We did really appreciate that, fortunately there was no need to call them.



The support from RMS is more than sufficient, they are eager to learn from us and are flexible and willing to adapt to country specific situations.

All in all, we are convinced we bought the right machine from the right partner.

With kind regards,



**Wegdekmeten.nl bv**

F.J. Mekken

Owner Wegdekmeten.nl